

Newaygo County Service Employees Credit Union

Mission Statement

To effectively serve the financial needs of our membership with innovative, member-centered products while maintaining excellent customer service and credit union soundness.

Credit Union members will receive efficient, accurate and timely services. Credit Union employees will be courteous, respectful, and pleasant and will strive to give the personal touch whenever possible.

The credit union will offer services that fit the needs of the members and offer the best value.

The credit union will maintain a 1 or 2 on each category of the CAMEL rating.

The physical safety of the employees and members of the credit union will be ensured through a well-maintained facility and appropriate security precautions.

Credit Union employees will be provided with a pleasant, safe, and fair working environment.

The credit union will maintain the technology necessary to provide innovative and timely service and ensure that the employees have the tools they need to do their jobs appropriately.